

25th April 2025

Innial issuance notification: 25th April 2025

This notification: 1st Revision

Dear Sir/Madam,

STAKEHOLDER CONSULTATION INVITATION TO COMMENT ON MALAYSIAN SUSTAINABLE PALM OIL (MSPO) ANNUAL SURVEILLANCE AUDIT

We are pleased to invite you to attend and provide comments in the stakeholder consultation meeting.

Heah Seok Yeong Realty Sdn Bhd & Charming Green Sdn Bhd (HSYR & CGSB), has applied to Global Gateway Certifications Sdn Bhd to carryout certification activities in accordance with the Malaysian Sustainable Palm Oil (MSPO) standards.

The standards that shall be applied in the assessment are as below;

MS 2530-2-1:2022 : General Principles For Independent Smallholders (Less Than 40.46 hectares)	☐
MS 2530-2-2:2022 : General Principles For Organised Smallholders (Less Than 40.46 hectares)	☐
MS 2530-3-1:2022 : General Principles For Oil Palm Plantations (40.46 hectares to 500 hectares)	☐
MS 2530-3-2:2022 : General Principles For Oil Palm Plantations (More than 500 hectares)	☒
MS 2530-4-1:2022 : General Principles For Palm Oil Mill Including Supply Chain Requirements	☐
MS 2530-4-2:2022 : General Principles For Palm Oil Processing Facilities Including Supply Chain Requirements	☐
MS 2530-4-3:2022 : General Principles For Dealers Including Supply Chain Requirements	☐

As planned, the auditing will be conducted on **27th May 2025 to 28th May 2025**. Date and time for consultation of interested parties are as follows:

Date : 27th May 2025
Time : 10:00 am to 12:00 pm
Location : Sungei Chinoh Estate,
35700 Trolak,
Perak, Malaysia.

Note *: If you are unable to attend the meeting you are most welcome to meet our audit team and convey your comments during any of the audit days.

Applicant	Heah Seok Yeong Realty Sdn Bhd & Charming Green Sdn Bhd (HSYR & CGSB)
Contact details	Mr. Lim Ban Aik, Director, Ladang K'lapa Bali, 35800 Slim River, Perak, Malaysia. +604-2626431 ladangklapabali@gmail.com / banaik@gmail.com



Brief business information of applicant	Heah Seok Yeong Realty Sdn Bhd & Charming Green Sdn Bhd (HSYR & CGSB) are located at Trolak and Slim River, Perak. The company's headquarters is located in Pulau Pinang. Both company mainly produces Fresh Fruit Bunches (FFB) for the consumption of the Malaysian market.
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Independant Smallholder			
Owned Oil Palm Plantation / Association	GPS reference		Area Summary (Ha)
	Longitude	Latitude	Total
Nil	Nil	Nil	Nil
Total			Nil

Organised Smallholder			
Owned Oil Palm Plantation / Association	GPS reference		Area Summary (Ha)
	Longitude	Latitude	Total
Nil	Nil	Nil	Nil
Total			Nil

Oil Palm Plantations			
Owned Oil Palm Plantation / Association	GPS reference		Area Summary (Ha)
	Longitude	Latitude	Total
K'lapa Bali Estate	E 101.359870	N 3.830845	2,377.00
Sungei Chinoh Estate	E 101.377149	N 3.886123	1,235.00
Total			3,612.00

Palm Oil Mill						
Name of Palm Oil Mill	Mill Capacity	Location	GPS reference		Forecasted Annual output (MT)	
(POM)	MT/Hr	Address	Longitude	Latitude	CPO	Palm Kernel
Nil	Nil	Nil	Nil	Nil	Nil	Nil

Processing Facilities						
Name of Unit	Unit Capacity	Location	GPS reference		Forecasted Annual output (MT)	
(POM)	MT/Hr	Address	Longitude	Latitude	<Product>	<Product>
Nil	Nil	Nil	Nil	Nil	Nil	Nil

Dealer				
Name of Dealer	Location	GPS reference		FFB Forecasted Annual output (MT)
	Address	Longitude	Latitude	
Nil	Nil	Nil	Nil	Nil

Stakeholder consultation is one of the most important parts in certification process; during which relevant national, regional as well as local stakeholders are asked to give their views and opinions as to whether the applicant's certification units comply with the requirements of the MSPO's requirements.

We invite all stakeholders to take part in this consultation process as you can make a positive contribution to the certification decision. We invite you to raise any issues, both positive and negative, by sending a written response by mail, fax or by e-mail to our Global Gateway Certifications Sdn Bhd .

For your guidance, you may consider the following points:

- Environmental protection.
- Biodiversity conservation.
- Opportunities for employment.
- Provision of housing, sanitation, amenities and educational support.
- Company approach to community development.
- Participation in decision making.
- Any other issue, both positive and negative that you consider may be of relevance to the assessment.

Please direct your comments to:

Global Gateway Certifications Sdn Bhd
Scheme Manager - MSPO,
Global Gateway Certifications Sdn Bhd,
No.10, Jalan Rasmi 7,
Taman Rasmi Jaya,
68000 Ampang,
Selangor Darul Ehsan,
Malaysia.
Tel: +603 4256 2689
Fax: +603 4256 2687,
E-Mail: admin@ggc.my

Details on the audit team:

Mohd Azmi Samynathan bin Abdullah (Lead Auditor)

Mohd Azmi holds an MBA in Human Resource Management, a Bachelor of Business in Business Administration, a Diploma in Human Resource Management, and a Certificate in Agriculture, from the University of Western Sydney, RMIT University, University Malaya, and Institut Pertanian Semenanjung Malaysia, respectively. He has over two decades of extensive experience in Human Resource Management, particularly within the manufacturing industry. Prior to his current role, he held various senior management positions in Human Resources and Administration at several multinational companies. Azmi possesses a broad range of expertise in recruitment and selection of foreign labor, managing conciliation meetings at the Labour and Industrial Relations Department, handling employee disciplinary issues, overseeing employee welfare, and developing, reviewing, and updating human resource policies and procedures. Throughout his career, he has provided strategic advice to management teams on compliance with labor laws. Mohd Azmi also served as a Panel Member of the Industrial Relations Court from 17th February 2019 to 16th February 2022, representing employers, appointed by the Minister of Human Resources. Additionally, he is an External Supply Chain Assurance System (ESCAS) auditor in the cattle industry, conducting audits in Malaysia, Brunei, Singapore, and Vietnam. In addition to his extensive HRM experience, Azmi is a highly experienced auditor in second- and third-party auditing systems. He has been fully trained in the ISO 9001:2008 Quality Management System Lead Auditor Course and has successfully completed the MSPO 2530:2013 Auditor Training Course, MSPO 2530:2022 Lead Auditor Training, IMS Lead Auditor Training by Punyam Academy (endorsed by Exemplar Global), MSPO SCCS Auditor Course (endorsed by MPOCC), and RSPO P&C Lead Auditor Training Course. He also participated in the Social Auditing Workshop in Melaka in 2019, conducted by Verité. He is fluent in both English and Bahasa Malaysia, with proficiency in reading and writing.

Mohd Razib bin Mohd Noor (Auditor)

Competent Marine Engineer with more than 30 years of working experiences in a various plantation company in Malaysia, Papua New Guinea and Indonesia. Having a skill in Good Milling Practices (GMP) including the crop quality control. Qualified as Auditor for MSPO certification by SIRIM since 2018. Completed the ISO 9001:2015 Quality Management System Lead Auditor course by TOMC in May 2018, MSPO SCCS Auditor by SIRIM in July 2019, MSPO MS 2530:2013 Lead Auditor Training, MSPO MS 2530:2022 Lead Auditor Training, Anti Bribery Management System ISO 37001: 2016 and Integrated Management System ISO 14001:2015 & ISO 45001:2018 Lead Auditor Course. Experienced in both palm oil mill and kernel crusher plant management, specifically boiler and process control. Able to speak and understand Bahasa Malaysia and English.



Sudakhar Palanisamy (Auditor)

Graduated in Master of Business Administration (MBA) from UNITAR International University, Professional Diploma in Human Resource Management, Certified Human Resource Manager (CHRM) from Malaysian Institute of Human Resource Management (MIHRM) and holds an Intensive Diploma in Oil Palm Management & Technology (IDOPMT) with Institute of Malaysian Plantation and Commodities (IMPAC – in collaboration with MPOB). Equipped with experience in Human Resources Management, Sales & Marketing, Small Scaled Plantation, Customer Experience and People Management. Has more than 30 years of working experience including 5 years in Business Strategy and Development for MSPO P&C, MSPO SCCS and ISCC schemes. Completed MSPO MS2530:2013 Auditor Training Course, MS2530:2022 Lead Auditor Training and ISO 9001:2015 Quality Management System Lead Auditor Course. He is also a HRD Corp Accredited Trainer and involved in Internal Audit for ISO9001:2008 & 2015 (Quality Management System) and Green Gold Label's Supplier Verification Audit. Currently attached with Hong Bee Group of Companies as GM - Group HR Manager. Able to communicate in Bahasa Malaysia, English, Bahasa Sarawak (written and spoken).

*The details of audit team members are subject to change with the equivalent competency and audit team composition.



Comments received within 30 days from the date of this letter will be considered in this Assessment. Please include the following information should we need to contact you for clarification on any issues raised:

Name : _____
Address : _____
E-Mail : _____
Phone Number : _____
Summary of Issue : _____

If you wish your comments to be treated confidentially or remain anonymous, please mark your reply "CONFIDENTIAL".

We thank you for the participation and feedback.

Yours Sincerely,



Muhd Jamalul Arif bin Hamid
Senior Scheme Manager - MSPO,
Global Gateway Certifications Sdn Bhd

25hb April 2025

Tarikh Notis Awal: 25hb April 2025

Tarikh Notis Ini: Semakan Pertama

Kepada Badan atau Orang Perseorangan yang Berkepentingan,

JEMPUTAN UNTUK MEMBUAT ULASAN BERKENAAN DENGAN PENSIJILAN PIAWAIAN KELESTARIAN MINYAK SAWIT MALAYSIA (MSPO)

Dengan sukacita kami menjemput pihak Tuan/ Puan untuk menghadiri dan memberi komen di sesi rundingan seperti di atas.

Heah Seok Yeong Realty Sdn Bhd & Charming Green Sdn Bhd (HSYR & CGSB), telah memohon kepada Global Gateway Certifications Sdn Bhd untuk melaksanakan penilaian pensijilan Piawaian Kelestarian Minyak Sawit Malaysia (MSPO).

Keperluan piawaian yang akan digunapakai semasa proses pensijilan adalah:

MS 2530-2-1:2022: Prinsip-Prinsip Umum Untuk Pengusaha Kebun Kecil (Kurang daripada 40.46 hektar)	☐
MS 2530-2-2:2022: Prinsip-Prinsip Umum Untuk Pengusaha Kebun Teratur (Kurang daripada 40.46 hektar)	☐
MS 2530-3-1:2022: Prinsip-Prinsip Umum Untuk Ladang Sawit (40.46 hektar hingga 500 hektar)	☐
MS 2530-3-2:2022: Prinsip-Prinsip Umum Untuk Ladang Sawit (Lebih daripada 500 hektar)	☒
MS 2530-4-1:2022: Prinsip-Prinsip Umum Untuk Kilang Kelapa Sawit Termasuk Keperluan Rantaian Bekalan	☐
MS 2530-4-2:2022: Prinsip-Prinsip Umum Untuk Kemudahan Pemprosesan Minyak Sawit Termasuk Keperluan Rantaian Bekalan	☐
MS 2530-4-3:2022: Prinsip-Prinsip Umum Untuk Peniaga Termasuk Keperluan Rantaian Bekalan	☐

Seperti yang dijadualkan, penilaian pensijilan tersebut akan bermula pada **27hb Mei 2025 hingga 28hb Mei 2025**. Tarikh dan masa bagi perundingan pihak berkepentingan adalah seperti berikut:

Tarikh : 27hb Mei 2025
Masa : 10:00 pagi hingga 12:00 petang
Lokasi : Sungei Chinoh Estate,
35700 Trolak,
Perak, Malaysia.

Nota*: Sekiranya pihak Tuan /Puan tidak dapat menghadiri mesyuarat penilaian, pihak Tuan/Puan disarankan untuk bertemu Juruaudit dan memaklumkan sebarang ulasan ketika sesi audit berkenaan berlangsung.

Syarikat Pemohon	Heah Seok Yeong Realty Sdn Bhd & Charming Green Sdn Bhd (HSYR & CGSB)
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Butiran Pemohon	Mr. Lim Ban Aik, Pengarah, Ladang K'lapa Bali, 35800 Slim River, Perak, Malaysia. +604-2626431 ladangklapabali@gmail.com / banaik@gmail.com
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Maklumat ringkas perniagaan pemohon	Heah Seok Yeong Realty Sdn Bhd & Charming Green Sdn Bhd (HSYR & CGSB) terletak di Trolak dan Slim River, Perak. Ibu pejabat syarikat terletak di Pulau Pinang. Kedua-dua syarikat terutamanya mengeluarkan Buah Tandan Segar (FFB) untuk kegunaan pasaran Malaysia.
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Pengusaha Pekebun Kecil			
Nama Ladang/ Pertubuhan		Rujukan GPS	
		Longitude	Latitude
Tiada		Tiada	Tiada
Jumlah			Tiada

Pengusaha Kebun Teratur			
Nama Ladang/ Pertubuhan		Rujukan GPS	
		Longitude	Latitude
Tiada		Tiada	Tiada
Jumlah			Tiada

Ladang Sawit			
Nama Ladang/ Pertubuhan		Rujukan GPS	
		Longitude	Latitude
K'lapa Bali Estate		E 101.359870	N 3.830845
Sungei Chinoh Estate		E 101.377149	N 3.886123
Jumlah			3,612.00

Kilang Kelapa Sawit						
Nama Kilang Sawit	Kapasiti Kilang	Lokasi	Rujukan GPS		Anggaran Pengeluaran Tahunan (MT)	
(KKS)	MT/Jam	Alamat	Longitude	Latitude	CPO	Palm Kernel
Tiada	Tiada	Tiada	Tiada	Tiada	Tiada	Tiada

Kemudahan Pemprosesan Minyak Sawit						
Nama Kilang Sawit	Kapasiti Kilang	Lokasi	Rujukan GPS		Anggaran Pengeluaran Tahunan (MT)	
(KKS)	MT/Jam	Alamat	Longitude	Latitude	<Produk >	<Produk >
Tiada	Tiada	Tiada	Tiada	Tiada	Tiada	Tiada

Peniaga				
Nama Peniaga	Lokasi	Rujukan GPS		Anggaran Pengeluaran BTS Tahunan (MT)
	Alamat	Longitude	Latitude	
Tiada	Tiada	Tiada	Tiada	Tiada

Perundingan dari pihak berkepentingan adalah salah satu aktiviti dalam utama dalam proses pensijilan, di mana semua pihak berkepentingan diminta untuk memberi pandangan yang boleh mempengaruhi keputusan samada keperluan MSPO dipatuhi.

Kami meminta anda mengemukakan sebarang isu, baik positif mahupun negatif melalui surat, fax atau e-mel kepada Global Gateway Certifications Sdn Bhd. Tuan/ Puan boleh menghadiri sesi bersama pihak berkepentingan semasa audit.

Sebagai rujukan, anda boleh mempertimbangkan isu-isu seperti berikut;

- Perlindungan alam sekitar
- Pemulihan kepelbagaian biologi
- Pengwujudan peluang pekerjaan
- Penyediaan perumahan, sanitasi, dan pendidikan sokongan
- Pendekatan syarikat dalam perkembangan masyarakat
- Mengambil bahagian dalam membuat keputusan
- Isu-isu yang lain baik positif atau negatif yang anda fikir relevan kepada penilaian.

Sila hantar pandangan / komen anda kepada:

Global Gateway Certifications Sdn Bhd

Pengurus Skim - MSPO,
Global Gateway Certifications Sdn Bhd,
No.10, Jalan Rasmi 7,
Taman Rasmi Jaya,
68000 Ampang,
Selangor Darul Ehsan,
Malaysia.
Tel: +603 4256 2689
Fax: +603 4256 2687
Email: admin@ggc.my

Maklumat terperinci anggota Juruaudit:

Mohd Azmi Samynathan bin Abdullah (Ketua Juruaudit)

Mohd Azmi memegang Ijazah MBA dalam Pengurusan Sumber Manusia, Ijazah Sarjana Muda Perniagaan dalam Pentadbiran Perniagaan, Diploma Pengurusan Sumber Manusia, dan Sijil Pertanian, masing-masing dari Universiti Western Sydney, Universiti RMIT, Universiti Malaya dan Institut Pertanian Semenanjung Malaysia. Beliau mempunyai lebih dua dekad pengalaman luas dalam Pengurusan Sumber Manusia, khususnya dalam industri pembuatan. Sebelum memegang jawatan sekarang, beliau memegang pelbagai jawatan pengurusan kanan dalam Sumber Manusia dan Pentadbiran di beberapa syarikat multinasional. Azmi memiliki pelbagai kepakaran dalam pengambilan dan pemilihan buruh asing, menguruskan mesyuarat perdamaian di Jabatan Buruh dan Perhubungan Perusahaan, mengendalikan isu disiplin pekerja, menyelia kebajikan pekerja, dan membangunkan, menyemak dan mengemas kini dasar dan prosedur sumber manusia. Sepanjang kerjayanya, beliau telah memberikan nasihat strategik kepada pasukan pengurusan tentang pematuhan undang-undang buruh. Mohd Azmi juga pernah berkhidmat sebagai Ahli Panel Mahkamah Perhubungan Perusahaan dari 17hb Februari 2019 hingga 16hb Februari 2022, mewakili majikan yang dilantik oleh Menteri Sumber Manusia. Selain itu, beliau adalah juruaudit Sistem Jaminan Rantaian Bekalan Luaran (ESCAS) dalam industri lembu, menjalankan audit di Malaysia, Brunei, Singapura dan Vietnam. Sebagai tambahan kepada pengalaman HRM yang luas, Azmi adalah juruaudit yang sangat berpengalaman dalam sistem pengauditan pihak kedua dan ketiga. Beliau telah dilatih sepenuhnya dalam Kursus Juruaudit Utama Sistem Pengurusan Kualiti ISO 9001:2008 dan telah berjaya menamatkan Kursus Latihan Juruaudit MSPO 2530:2013, Latihan Juruaudit Utama MSPO 2530:2022, Latihan Juruaudit Utama IMS oleh Akademi Punyam (disahkan oleh Exemplar Global), Kursus MSPO SCCS (disahkan oleh MPOCC), dan Kursus Juruaudit RSPO P&C. Beliau juga menyertai Bengkel Pengauditan Sosial di Melaka pada 2019, yang dikendalikan oleh Verité. Fasih berbahasa Inggeris dan Bahasa Malaysia, dengan kemahiran membaca dan menulis.



Mohd Razib bin Mohd Noor (Juruaudit)

Jurutera Marin yang Kompeten dengan lebih 30 tahun pengalaman bekerja di pelbagai syarikat perladangan di Malaysia, Papua New Guinea dan Indonesia. Mempunyai kemahiran dalam Amalan Pengilangan Baik (GMP) termasuk kawalan kualiti tanaman. Layak sebagai Juruaudit untuk pensijilan MSPO oleh SIRIM sejak 2018. Menamatkan Kursus Ketua Juruaudit Sistem Pengurusan Kualiti ISO 9001:2015 oleh TOMC pada Mei 2018, Juruaudit MSPO SCCS oleh SIRIM pada Julai 2019, Kursus Latihan Ketua Juruaudit MSPO MS 2530:2013 dan MSPO MS 2530:2022, Sistem Pengurusan Anti Rasuah ISO 37001: 2016 dan dan Kursus Ketua Juruaudit Sistem Pengurusan Bersepadu ISO 14001:2015 & ISO 45001:2018. Berpengalaman dalam kedua-dua kilang kelapa sawit dan pengurusan loji penghancur isirong, khususnya kawalan dandang dan proses. Berkebolehan bertutur dan memahami Bahasa Malaysia dan Bahasa Inggeris.

Sudakhar Palanisamy (Juruaudit)

Berkelulusan Sarjana Pentadbiran Perniagaan (MBA) dari Universiti Antarabangsa UNITAR, Diploma Profesional Pengurusan Sumber Manusia dan merupakan Pengurus Sumber Manusia Bertauliah (CHRM) dari Institut Pengurusan Sumber Manusia Malaysia (MIHRM) dan memiliki Diploma Intensif dalam Pengurusan Kelapa Sawit & Teknologi (IDOPMT) dengan Institut Perladangan dan Komoditi Malaysia (IMPAC – dengan kerjasama MPOB). Dilengkapi dengan pengalaman dalam Pengurusan Sumber Manusia, Jualan & Pemasaran, Perladangan Berskala Kecil, Pengalaman Pelanggan dan Pengurusan Orang. Mempunyai lebih daripada 30 tahun pengalaman kerja termasuk 5 tahun dalam Strategi dan Pembangunan Perniagaan untuk skim MSPO P&C, MSPO SCCS dan ISCC. Menyelesaikan Kursus Latihan Juruaudit MSPO MS2530:2013, Latihan Ketua Juruaudit MS2530:2022 dan Kursus Ketua Juruaudit Sistem Pengurusan Kualiti ISO 9001:2015. Beliau juga merupakan Jurulatih Bertauliah HRD Corp dan terlibat dalam Audit Dalaman untuk ISO9001:2008 & 2015 (Sistem Pengurusan Kualiti) dan Audit Pengesahan Green Gold Label. Kini bekerja dengan Hong Bee Group of Companies sebagai GM - Pengurus HR Kumpulan. Berkebolehan berkomunikasi dalam Bahasa Malaysia, Inggeris, Bahasa Sarawak (bertulis dan bertutur).

*Butiran ahli pasukan audit tertakluk kepada perubahan dengan kecekapan yang setara dan komposisi pasukan audit.

Komen yang diterima dalam tempoh 30 hari daripada tarikh surat ini akan dipertimbangkan. Sila sertakan maklumat bertulis dalam format berikut untuk kami menghubungi anda (jika perlu) untuk mendapat penjelasan terperinci mengenai isu-isu yang dibangkitkan.

Nama : _____
Alamat : _____
E-mel : _____
Nombor Telefon : _____
Ringkasan Isu : _____

Jika komen anda ingin dirahsiakan, sila tanda perkataan “SULIT” di penjuru atas borang tersebut.

Sekian, terima kasih.

Yang benar,



Muhd Jamalul Arif bin Hamid
Pengurus Skim - MSPO,
Global Gateway Certifications Sdn Bhd